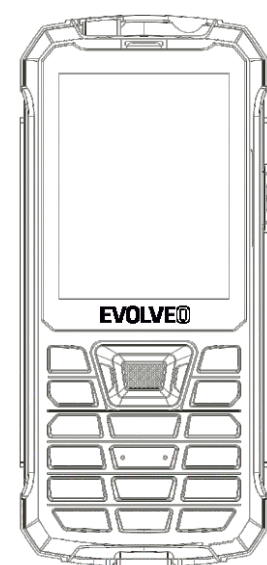


## QUICK START GUIDE



**EVOLVEO**  
StrongPhone W4

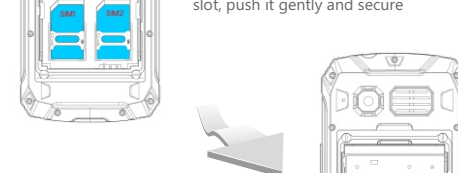
### Open the back cover

Lift the battery cover



### Insert the SIM card

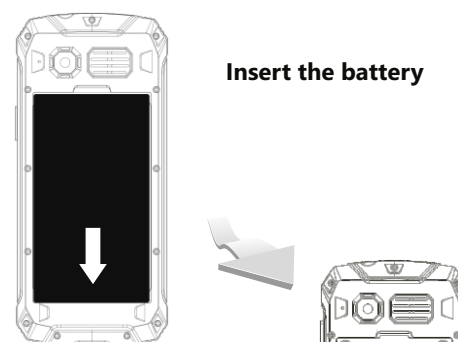
Insert the SIM card into the SIM slot, push it gently and secure



### Insert the microSDHC card



### Insert the battery



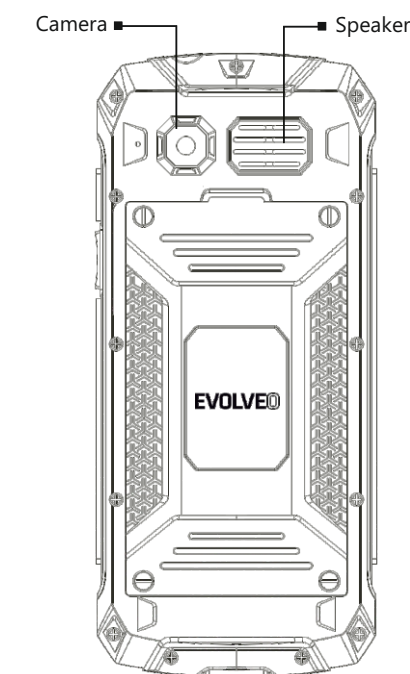
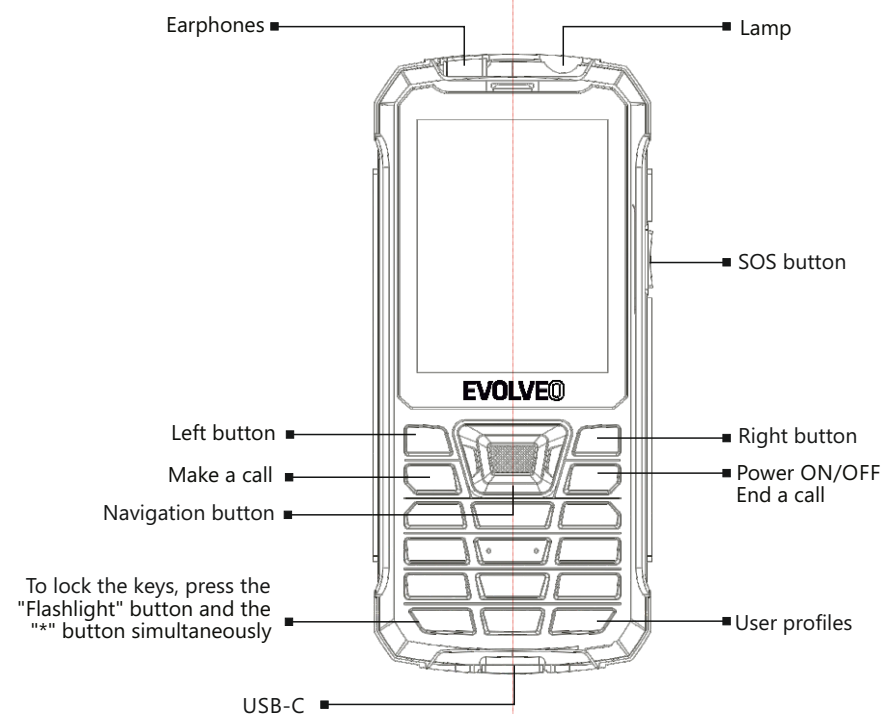
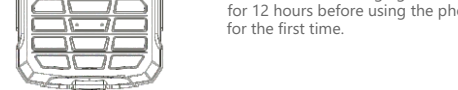
### Installation completed

Put the cover back and close it



### Charge for 12 hours

We recommend charging the battery for 12 hours before using the phone for the first time.



### Dear Customer, thank you for choosing a EVOLVEO mobile phone.

#### Recommendations for maintenance and safe use:

- The EVOLVEO StrongPhone W4 is designed to be significantly more durable than a regular mobile phone, unfortunately it is not indestructible.
- The EVOLVEO StrongPhone W4 has been certified with IP68. However, this standard does not guarantee complete waterproofness of the device.
- The phone is waterproof and dustproof under following conditions: the back cover is closed firmly; the phone is not submerged deeper than 1,5 meters and not for more than 60 minutes; it must be fresh water (not sea water). Occasional use in chlorinated pools is possible, if you rinse the phone with clean water afterwards. Do not use in sea water or salt water pools. This warranty does not cover defects resulting from improper use.
- Long-term exposure to metal dust and other metallic particles may damage a loudspeaker or microphone and it is not covered by the warranty.
- This phone is a complex electronic device, therefore protect it from impact and magnetic fields.
- We are not responsible for any damage incurred by improper use such as insufficiently closed back cover.
- The phone display is made of tempered glass, which can be broken by a fall onto a hard surface, when subjected to a severe impact or when it is being bent or deformed in some way. If the display is damaged, do not attempt to repair it by yourself. Glass broken due to improper use is not covered by the warranty.
- If the phone gets in contact with materials or solutions such as ink, dyes, make-up, food, oil, and other that can cause stains, clean the phone immediately.
- Do not use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia or abrasives.

- If your phone falls into the water, do not press the phone's buttons, wipe it dry with a dry cloth first and let it fully dry before turning it on again.
- Do not attempt to dry your phone with an external heat source, such as a microwave oven or hair dryer.
- The phone is designed to operate at temperatures from 0° to 40° C and can be stored at temperatures between -20° and 45° C. Lower or higher temperatures can affect phone's operation and battery life.
- Do not use your phone outdoors during a thunderstorm, any damage to the device, or your health related to improper use is not covered by the warranty.
- Do not pierce the speaker, or put objects in the holes, do not paint the phone - all these things affect the functionality and tightness of the phone.
- EVOLVEO StrongPhone W4 has been tested in compliance with EU standards for radio waves, WiFi and Bluetooth.
- If you want to reduce the impact of RF energy, you have to reduce the time of direct radiation effect, for example, use a Bluetooth hands-free set, or keep a distance between your body and your phone.
- Never repair the phone by yourself, dismantling the phone, including removing the external screws, may cause damage, which is not covered by the warranty.
- Importers, distributors or resellers are not liable for any loss of data or direct or indirect damage caused by the operation of the phone, whether in any way.

### Troubleshooting

#### The phone cannot be turned on

- The phone's power button has not been held for a long time
- Press and hold the power button for at least 3 seconds (or more).
- The battery is low, charge the battery.

#### SIM card failure

- Check the SIM card or change it with another one.

#### Charging failure

- Faulty contact, check contacts, replace the cable or the charger.
- The charging voltage is too low, first charge for about half an hour, then disconnect the charger, reconnect it and let the battery charge completely.
- Wrong charger, use a correct charger.

#### Call cannot be made

- SIM card failure occurs, check the SIM card or change it with another one.

#### Partial call failure

- Incorrect phone number, check the phone number.
- Incorrect setting, check the "Call block" feature setting.

#### Incorrect PIN code

- You entered a wrong PIN code for three times, contact the operator.

#### SMS messages cannot be send

- The service is not activated for your SIM card or the SMS number is not set, contact the operator to set the parameters.

### Automatic lock failure

- Incorrect code entered (you forget the code), contact the EVOLVEO service centre.

### The mobile phone switches itself off

- The battery is low, charge the battery.
- Incorrect setting, make sure the automatic shutdown is not activated.
- Accidental failure, turn the phone on again.

### The phone does not ring for an incoming call

- The volume is muted to a minimum, adjust the volume again.

### Phone lock

This feature protects your phone from unauthorized use. "1234" is a password to reset the phone to factory settings.

### Outgoing call is poorly audible

The phone is waterproof, thus the microphone is protected by a waterproof membrane preventing water from penetrating and thereby it weakens the sound coming to the microphone.

Tip: We recommend talking directly to the microphone location and speaking louder than when using a regular phone.

### The warranty does NOT apply to:

- Installing a different firmware than the one installed in the EVOLVEO phone as original from the factory.
- Electromechanical or mechanical damage to the phone caused by improper use (e.g. broken display, broken front or back cover of the phone, damaged USB-C connector, SIM card slot, microSDHC card slot, headphone jack, etc.).
- Damage to the speaker and headphones caused by metallic particles.
- Damage by natural causes like fire, water, static electricity, high temperatures.
- Defects caused by normal wear and tear.
- Damaged by unauthorized repairs
- Phone's firmware if it requires updating due to changes in mobile network parameters.
- Mobile network malfunctions g Battery if it does not retain its original capacity after 6 months and more (warranty for battery capacity is for 6 months).
- Intentional damage.

### Warranty and post-warranty service

Repairs and servicing may only be carried out in an authorized service centres for EVOLVEO products (see [www.evolveo.com](http://www.evolveo.com)), otherwise you may damage your mobile phone and lose the warranty.

### Disposal

The crossed-out wheelle bin (WEEE) symbol on a product, literature, or packaging means that in European Union member countries all electrical and electronic products, batteries and accumulators must be disposed of separately in a sorted waste. Do not dispose of in unsorted municipal waste.

### Declaration of Conformity

Abacus Electric, s.r.o. declares the EVOLVEO StrongPhone W4 complies with the requirements of the standards and regulations applicable to this type of device.

The full text of the Declaration of Conformity is available at <http://ftp.evolveo.com/ce/>

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